

## Transportation

If you need help getting to your appointment, volunteer drivers are available through the Canadian Cancer Society. Transportation must be booked at least 3 days before your appointment. For more information about this service please call 1 (888) 939-3333.

## Parking

### Rates:

30 minutes .....	\$3.50
Hourly .....	\$7.00
Daily max (no in and out privileges) .....	\$17.00
Lost Ticket .....	pay daily maximum

Passes can be purchased at the PAY STATIONS

Daily in and out pass .....	\$20.00
(24hr from time of purchase)	
Weekly Pass .....	\$37.00
(7 consecutive days)	
Monthly Pass.....	\$100.00

- Rates are subject to change.
- Veterans, provide your veterans card to the welcome desk for assistance.


**Parking Office** phone number  
..... (905) 895-4521 Ext. 2778

## New Patient Appointment

Before leaving the Centre, please ask for information about your next appointment.

## How to find us:



- C** Stronach Regional Cancer Centre
- H** Southlake Regional Health Centre
- T** The Tannery Mall, 465 Davis Drive
- M** Medical Arts Building, 581 Davis Drive
- P** Parking
-  Bridge crossing Davis Drive. Accessible from P3 of the Parking Garage and Level 3 of the Medical Arts Building.

For your convenience, the main entrance and drop-off area to the Stronach Regional Cancer Centre is located inside the Hospital's parking garage. This entrance allows for easier access and protection from weather conditions. The parking garage is accessible from Prospect Street. A second entrance to the Cancer Centre is located at the West side of the building off of Prospect Street, or you can enter on Level 2 of the parking garage.

### For more information, please contact:

**Stronach Regional Cancer Centre**  
596 Davis Drive  
Newmarket, Ontario L3Y 2P9  
Tel: 905-895-4521  
TTY: 905-952-3062  
[www.southlakeregional.org](http://www.southlakeregional.org)

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# Information for your First Visit to the Stronach Regional Cancer Centre



### In this brochure you will learn:

- How to get to the Cancer Centre
- What to bring with you
- What to expect
- Helpful tips for your visit

## Your Information

### Please complete before your visit:

Family Doctor: \_\_\_\_\_

Phone #: \_\_\_\_\_

Ontario Health Insurance Plan (OHIP):  
\_\_\_\_\_ VC: \_\_\_\_\_

Emergency Contact: \_\_\_\_\_

Relationship: \_\_\_\_\_

Phone #: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Pharmacy Phone #: \_\_\_\_\_

Drug Insurance Company:  
\_\_\_\_\_

Group #: \_\_\_\_\_

Policy #: \_\_\_\_\_

## What to expect

### During your first appointment we will:

- Take your photograph for your health record.
- Ask about your medical and surgical history.
- Ask about the medications you are currently taking.
- Perform a physical exam.
- Talk about your treatment plan.
- Answer questions that you may have.
- Provide you with educational materials to meet your needs.
- Give you information on your upcoming appointments.

## Who will you meet

You will meet some members of your Health Care Team at your first appointment including:

- Receptionist and clerical staff
- Nurse
- Oncologist (Medical and/or Radiation)

On your future visits, you will meet other members of the Care Team who are there to help you and your family.

## Scent-Free Environment

For everyone's comfort, please do not wear any perfumes, colognes, or scented products while you are visiting the Cancer Centre.

Smoking is prohibited inside and outside the hospital premises.

## Helpful Tips

You will receive a lot of information during your first visit. Bring a family member or friend with you who can help you to understand everything, and remember it after you leave. Your first visit to the Cancer Centre may last several hours.

### Please come prepared with:

- List of any medications, vitamins and herbal supplements you are taking.
- A list of your allergies.
- A list of questions or concerns that you may have.
- Medications and Equipment you may need during your visit (e.g. ostomy bags, oxygen tank etc.).
- Snack/Lunch or a drink, or you can buy food at Druxy's or at hospital's cafeteria.

## Check-in

New patients must check in at the Welcome Centre on street level.

## Education

Come and visit our *Patient and Family Library* located in the Lobby beside the Welcome Centre.

Phone: ..... (905) 895-4521 Ext. 6051

Open: **Monday – Friday**.... 9:00 a.m. - 5:00 p.m.

## Who to call?

### Appointments:

New patient..... Ext. 6600

Follow-up ..... Ext. 6501

Health Records..... Ext. 2315

Patient Advocate ..... Ext. 2290

Drug Reimbursement Specialist..... Ext. 2977

### After Hours:

In case of emergency please go to the nearest hospital emergency department.

## Notice of cancellation is required 48 hours in advance.

### Online Virtual Tours

Please visit us at:  
[www.Southlakeregional.org/cancer](http://www.Southlakeregional.org/cancer)