

ON AVERAGE PATIENTS ARE SEEN BY A DOCTOR IN

**41**  
**MINUTES**




THE SHORTEST TIME TO SEE A DOCTOR IN ONTARIO 3 YEARS IN A ROW. PROVINCIAL AVERAGE = 84 MINUTES

**111,347**  
PATIENT VISITS 18% WERE PAEDIATRIC

**3RD** BUSIEST EMERGENCY DEPARTMENT IN ONTARIO  
H\*H\*H\*H\*H\*H\*H\*


**85%** WALK-INS  **15%** ARRIVE BY AMBULANCE

**41%** OF PATIENTS GIVE US TOP BOX RATING VERY GOOD OR EXCELLENT 

PROACTIVELY REVIEWED **841** CASES TO ENSURE WE PROVIDE THE ULTIMATE PATIENT EXPERIENCE

# EMERGENCY DEPARTMENT

## 2016/17 VITAL SIGNS

 **26** PHYSICIANS

 **121** NURSES

 **27** UNIT CLERKS

 **67** VOLUNTEERS

 **30** RESIDENTS

 **15** OBSERVERS


 **25** PHYSICIAN NAVIGATORS


**69,573** PATIENT VISITS WITH COMPLEX ILLNESS/INJURY 

**3,174** TRAUMA VISITS

**305** PATIENT VISITS/DAY

**275** PATIENTS TREATED & DISCHARGED/DAY

 **5,362** CHEST PAIN VISITS

**54** PAEDIATRIC PATIENTS/DAY 

**30** PATIENTS ADMITTED/DAY

**12** MENTAL HEALTH PATIENTS/DAY 